

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C632074

Initial certification date:
01 December 2023

Valid:
08 December 2025 – 30 November 2026

This is to certify that the management system of
**Arrow Business Communications trading as
ARO**

Innovation Park, Fairfield, Liverpool, L7 9NJ, United Kingdom
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:
ISO 9001:2015

This certificate is valid for the following scope:

Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).

Place and date:
London, 08 December 2025

For the issuing office:
DNV - Business Assurance
5th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



0013



John Pepper
Management Representative

Appendix to Certificate

Arrow Business Communications trading as ARO

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Arrow Business Communications trading as ARO	Innovation Park, Fairfield, Liverpool, L7 9NJ, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).
Aberdeen	Unit 11, Kings Hill Park, Venture Drive, Arnhall Business Park, Westhill, AB32 6FL, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).
Cardiff	Cardiff Gate Business Park, Brook House, 2 Lime Tree Court, Mulberry Dr, Cardiff, CF23 8AB, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).
Chester	Ewloe, Deeside, CH5 3XJ, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).
Farnborough	Suite 9, The Hub, Farnborough Business Park, Farnborough, GU14 7JP, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).
Glasgow	The Lumina Building 40 Ainslie Road, Hillington, Glasgow, G52 4RU, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).
Leeds	New Station St, Leeds, LS1 4JB, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).
Macclesfield	Signal House, Heapy Street, Macclesfield, SK10 2SF, United Kingdom	Provision of IT and Telecommunications Services (AV and Video Conferencing, Business Mobile, Cloud Telephony, Contact Centre, Cyber Security, Data Centre Services, Data services, IT, Software Development, Mobile Data).