

Product Schedule: ARO Rental Booster Terms and Conditions

- Purpose:** The purpose of these terms is to set out the provisions where a Customer places an order for connection(s) to be managed and invoiced by one of ARO's Mobile Network providers, and ARO may allocate a monthly credit to the Customer by way of the "Rental Booster" product that the Customer may then claim. The ARO standard Terms and Conditions and this Product Schedule will apply and to the extent of any conflict or inconsistency between the terms of this Product Schedule and the ARO standard Terms and Conditions, the terms of this Product Schedule shall take precedence.
- Duration:** The first allocation shall commence on the 1st of the subsequent month after the date that all connections showing on the Product Agreement are confirmed as fully activated by the Network Operator and shall continue monthly for the stated duration that shall be no longer than the duration of the connection(s) tenure.
- Network Operator Terms:** The Customer shall be fully liable for all obligations set forth in the relevant terms and conditions as made available by the Network Operator, including payment terms, and ARO accept no liability without exception for these.
- Allocation:** The monthly value shown on the Product Agreement shall be allocated to the Customer's account. The Customer may request a payment for a credit balance on their account in no less than three calendar month increments from the date of the first value being allocated. Each request must be made in writing stating the total credit value required and include the Customer's nominated bank details (Account Name, Sort Code and Number) – ARO shall not accept payment requests where the bank Account Name does not match the Customer details showing on the Product Agreement. ARO shall process and transfer the requested value within 60 days of the request being submitted; where insufficient funds are available the request shall be rejected in full, and no payment made.
- Termination from Mobile Network:** In the event that the Customer ceases any connection within the Network Operator's agreement before the minimum tenure has been served, ARO reserves the right to remove all credit balances in full or apply a one-off charge of £225.00 per connection to the Customer relating to the connection– whichever is the greater – to cover ARO's costs for this action. Any unclaimed values still outstanding after 90 days from the connection(s) no longer being managed by ARO, shall expire and will no longer be available for claim by the Customer. For the avoidance of doubt, any request received prior to the 90 days shall be processed as stated in paragraph 4 above.