

ARO Limitless – Tariff Terms and Conditions

1. The ARO Limitless tariff is applied at connection level.
2. All non-eligible calls will be allocated to the connection that made the call and not charged centrally.
3. 5G data connectivity is subject to coverage both within the UK or within the roaming country and may be subject to the incumbent mobile operator's agreement with the roaming network provider.
4. Unlimited data is for individual usage only within the UK and is always subject to review by the network provider. The network provider may contact ARO where usage is deemed by them to be for non-individual and/or excessive usage requesting a change of tariff is made, should this occur ARO will contact the Customer confirming the details of the new tariff and effective date.
5. Any unused data bundle allowances, inclusive or additional, will be lost.
6. Calls to 084/087/118/09 numbers will incur an access charge for the initial minute or part minute and in one-minute increments thereafter, in addition to the service charge cost of the call as defined by the service provider.
7. All variants of picture messages (MMS) will be charged per message at all times and are not eligible within any bundle.
8. UK non-standard voice calls will attract a minimum call charge of 5p at all times.
9. All tariffing stated within the monthly recurring charges section are to remain activated for the full length of the Agreement.
10. All call charges stated within the Agreement are calculated on the rates shown on a per minute basis and are then rounded up to the nearest penny.
11. All connections are automatically opted into ARO Navigate with a 25GB monthly roaming data bundle allowance and are opted out of all roaming data capping and any notifications within eligible countries.
12. Any usage in excess of the monthly data bundle allowance will be charged in 1GB increments.
13. Data roaming is to be on an occasional and infrequent basis, the network provider may contact ARO where usage is deemed to be persistent and/or excessive whilst roaming requesting a change of tariff is made.
14. ARO Navigate Further is charged as a daily access fee in eligible countries only, and is triggered when an eligible call is made, SMS is sent or data session started.
15. Connections will only be charged on the days used (00:00 to 23:59 GMT) for all ARO Navigate Further usage.